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RENTON'S

ORDERING INFORMATION

PLEASE NOTE OUR NEW POLICIES AND PROCEDURES IN EFFECT JANUARY 1, 2009

U.S. SHIPPING POLICY

We ship orders to cities in the United States within 24 hours of receiving your order. Orders with less than 600 stickers are sent through the U.S. Postal Service. Orders with 600 stickers or more are shipped through UPS. Next day air and second day air services are available upon request.

CANADA SHIPPING POLICY

Canadian orders are shipped out in batches to a broker. This broker assists in taking the packages across the border. As a result of this shipping procedure, we cannot guarantee that orders will be shipped within 24 hours. Please call for shipping rates.

RETURN POLICY

You may return your purchase at no charge if you are not satisfied with your stickers. If the purchase includes more than 600 stickers, we will arrange for pickup at your location. For orders less than 600 stickers, we will mail you a stamped envelope to use to return the product. Depending upon your preference, we will exchange your order for different stickers, credit your account, or refund your money. Please note that custom stickers do not apply to our return policy. All customers sign a custom order approval form that states that they authorize the design, layout, and printing of custom stickers.

PAYMENT TERMS

Renton's offers several payment options. You can prepay for your order by check, or choose to be billed instead. We also accept MasterCard, Visa, or American Express.

RECEIVING DUPLICATE CATALOGS OR NEWSLETTERS

If you receive duplicate copies of our mailings, please contact us. Correcting your information in our database will help us improve our service and conserve resources.

DO YOU ENJOY RECEIVING OTHER CATALOGS?

Occasionally we make our mailing lists available to carefully selected companies whose products and services may be of interest to you. If you do not wish to receive such correspondence, please let us know. We will ensure that your information will not be made available to other companies. We will, of course, continue to send you our own quarterly newsletters and special mailings.

HOW OUR PRICING WORKS

Our pricing is simple and straightforward. We base all of our pricing upon the total number of stickers on your order. Each order requires a minimum of 60 stickers, but you are not obligated to buy 60 of one sticker design in order to fulfill this requirement. Feel free to mix and match as you please.

However, we ask that customers base their order quantities upon the number of stickers on a sheet. We have made this information available in this catalog and on our website to assist you. If necessary, we will round up the sticker quantities on your order to reflect sheet quantities. Please note that the stickers per sheet quantities may change without notice.

PRICING DISCOUNTS (Mix and Match)

60 (min.) - 599	12 cents each
600 - 2,999	11 cents each
3,000 - 9,999	9.5 cents each
10,000 and up	8.5 cents each

SHIPPING AND HANDLING

Up to \$30.00	\$2.95
Up to \$100.00	\$6.95
\$100.01 and Up	\$9.95

EXPRESS SHIPPING

2nd Day Air	Add \$20 to Above Charges
Next Day Air	Add \$30 to Above Charges

Canada - Call for shipping costs

RENTON'S ABSOLUTE GUARANTEE

If at any time, for any reason, you are not completely satisfied with your order, we will cheerfully refund your money.

No ifs. No buts. No questions. No time limit. No exceptions. Period!

